

SSDT Compensation Tariffs (Inconvenience and Distress)

Consequence of the Misconduct or Unprofessional Conduct Might Include		Range of Compensation
Limited	<ul style="list-style-type: none"> ▪ Limited effect and duration ▪ Caused minimal inconvenience on a single occasion ▪ Resulted in irritation and/or minor annoyance ▪ Solicitor has rectified matters now 	Up to £250
Modest	<ul style="list-style-type: none"> ▪ Limited effect and duration ▪ Caused minor inconvenience on a number of occasions ▪ Caused some worry and concern ▪ Solicitor took reasonable steps to rectify matters 	Over £250 – up to £750
Significant	<ul style="list-style-type: none"> ▪ More serious effect over a period of time but not a lasting effect ▪ Caused significant inconvenience on several occasions ▪ Caused worry, concern, some anxiety and upset ▪ Solicitor failed to take reasonable steps to rectify matters 	Over £750 – up to £1,500
Serious	<ul style="list-style-type: none"> ▪ Serious effect probably over a long period of time, possibly affecting the Lay Complainer’s well-being over a significant period ▪ Significant inconvenience over a long period of time or on many occasions ▪ Quality of life of Lay Complainer (and/or family) considerably and noticeably disrupted ▪ Lay Complainer or family member suffered particular difficulties ▪ Caused significant distress and upset ▪ Solicitor failed to take reasonable steps to rectify matters 	Over £1,500 - up to £5,000